

MOSAIX'S FREE COMMUNITY FOOD PANTRY

EVERY TUESDAY FROM 2PM | 43 ST PAUL'S TCE, SPRING HILL

This year we will be doing things differently so please read the following instructions carefully.

1. You will NOT have to request a box every week. So there will not be a weekly email asking you to request a box. Instead you just need to turn up on a Tuesday. You will be given a number and when everything is set up and the volunteers are ready your number will be called out randomly.
2. You are welcome to arrive at 2 pm and enjoy a cup of coffee and a chat but getting there early does not mean that you will be first in line.
3. Some precedent will be given to parents with small children. So please be respectful and understanding.
4. Our volunteers will accompany you as you “shop”. As Covid continues to be on the rise we want to be careful and so we ask you to let the volunteers handle the food and items on your behalf.
5. On some weeks OzHarvest may not turn up. If they don't, you may only be able to receive a few things that week. We are sorry for the inconvenience this will cause but we want to try and be fair to everyone.
6. Please bring your own bags each week. This will help us save on waste.
7. Please be respectful to our volunteers. If you ignore their instructions, are rude, threatening or too demanding we may need to ask you to leave. We do not want this to happen but we also want to care for our volunteers and others.
8. If you ever feel unsafe or have any issues please come and speak to John, Coral or Sam,

or whoever the team leader is for the day.

9. If you have any ideas or thoughts about how we can improve our service please let us know.

Thank you for reading this and we hope that this year is a good year for all of us.

Please know that as soon as you walk through the door of the church hall at St Paul's we are seeking to live differently. We believe in grace and because we are a people who have received much grace from God, we want to be a community that constantly shares that free grace with others. We want to be kind, compassionate and patient with one another and love people unconditionally. We know we don't always get this right. But we hope we get it consistently right so you want to keep coming back.

See you on Tuesday,

Mosaix's Team